4/12/2025

Greyhound Virtual Airways Standard Operating Procedure and Pilot Handbook

v 1.0

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WELCOME!

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On behalf of everyone here at Greyhound Virtual Airways we would like to extend to you the warmest welcome. And many thanks to you who are considering joining us. Please read through this document as it contains information about how our company operates. This document is used to guide members on company rules and policy. This document is ever-changing and is subject to the use of the members and staff of Greyhound Virtual Airlines.

SECTION I:

Company Structure

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Founder/CEO

Vice President of Flight Administration & Operations

Vice President of Human Resources

Director of Information Systems

Director of Branding & Marketing

Crew Base Manager

Pilot Group

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SECTION II:

Flight Policies & Requirements

Age Requirement

All pilots must be 18 years or older to be hired with the company. This age limit matches the age limit of vAMSYS, our service provider, we do not accept parental permission as an exception to the age limit. A link to the vAMSYS Terms and Conditions can be found in Section 2.05 (a).

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Minimum Pilot Requirements/Qualifications

Like many virtual airlines, the company requires minimum qualifications in order to be considered for hire at Greyhound Airways. They are as follows:

* Microsoft Flight Simulator 2020, (We do not support FSX, P3D, XPLANE, or 2024)
* Must be 18 years of age or older.
* Valid and active email address.
* Initial assessment exam.
* Experience with third-party apps. (Discord, IG, etc.).
* Reading and understanding of the Pilot Handbook.

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Pilot Interview Process

All applicants shall have a valid email address as this is the primary means of communication. All applicants will be interviewed via a submitted application. Please note that all applicants will not necessarily be accepted.  The company has a screening process, and the Human Resources Department will evaluate each potential candidate and render a decision where after the applicant will be notified via email. We do this to keep our operation manageable and sustainable.

Transfer Hours

Like in the real world, all new pilots, regardless of experience will begin at ZERO (0) hours with the company. Any transfer hours and/or real-world flight hours are simply a benchmark for analysis of your past virtual pilot experience.

Good Standing Policy

All pilots hired at Greyhound must be in good standing from their current and/or former VA.  Pilots shall not have any record of conduct on the VASTIM network and/or at their former or current VA. We expect everyone to represent the company and the flight sim community at the highest level. Any reports of conduct will result in immediate termination with the company and will never be considered for rehire.

vAMSYS ACARS Platform/Technical Issues

Greyhound has chosen **vAMSYS** as their flight reporting platform. This allows ease of manageability and pilot development, but lacks customization within the VA. The VA can do very little in the way of technical issues or customization. Any issue that cannot be handled in-house will need to be forwarded to the team at **vAMSYS**, which your Crew Base Manager can do for you. Any staff member can do this by submitting a ticket on their website **https://vamsys.co.uk/**

SECTION III:

Flight Standards & Training

Crew Bases

Pilots are not assigned a crew base with the vAMSYS system. Pilots will only be required to select a “starting hub” on initial login. Pilots are not limited to only fly within their initial selected hub. You may fly any Greyhound or Legend city pair route so long as you are currently located at that starting airport or jump seat to another hub.

Please choose one of the following on initial log in:

**St, Louis KSTL**

**Kansas City KMCI**

**Dallas KDAL**

**New York City KJFK**

Rank

All pilots shall begin as rank of **IOE** and gradually work their way through the ranks. All pilots may fly any aircraft that is approved regardless of rank. You can learn more via the rank manual under the Documents tab in your profile page.

Flights

As in the real world, Greyhound does not assign pilot IDs to use for flight operations therefore all flights will be conducted under the flight number(s) within the selected vAMSYS schedules. Your pilot ID is for administrative purposes only. All flights shall be conducted under IFR operations. Pilots shall use the airline’s three-letter identifier **(GYH, LGD)** and flight number listed in the schedule to conduct all flight operations. Our radio call sign is “**GREYHOUND**” for GYH flights and **“LEGENDARY”** for LGD flights.

Flight Reports

To receive credit for your completed flight, all pilots are required to use the ***Pegasus ACARS*** application. This can be downloaded via the pilot dashboard on the Resources tab. Manual PIREPs/liveries will be approved at the discretion of the Crew Base Manager.

Online Flying

Pilots may use any ATC platform they wish. VATSIM, IVAO, or other related platforms are not a requirement. However, if you do fly in one of the online communities, please use **flygreyhoundvirtual.org** in the remark sectional of the flight plan.

Doubling

Greyhound flights may not be flown in conjunction with other organizations including other virtual airlines. However, you may use third party flight tracking software and communities such as Volanta or Sim Toolkit Pro for your own assessments.

Fleet

GH currently utilizes:

* LVFR Airbus A318
* Aerosoft Bombardier CRJ-1000 v.2

Greyhound Airways uses high quality freeware and payware aircraft for daily operations**. *Pilots are responsible for acquiring their own aircraft****.* GH repaints can may be downloaded from the company site or the hanger. As of now, GH repaints are only available for the LVFR A318, and the Aerosoft CRJ-1000v2. The vAMSYS system will detect a non-approved livery should one be flown and filed. The company has plans to acquire other fleet types in the future such as the FBW A320neo, Various Fenix Airbus family, and the Headwind A330-900.

Check Rides

As of now, the company does not require check rides.

Aircraft Substitutions

GH and LC lists the recommended aircraft for a specific market, the system is designed to where only those aircraft may be utilized. At this time, the pilot cannot override this feature nor can the VA.

Awards

Greyhound Virtual believes pilots should be awarded for their efforts. Pilots are also awarded bonus points for various accomplishments (E.g., focus city of the month). As of now, the company can only customize this to a small degree.

Subsidiary Airlines

At this time, Greyhound is not partnered with any other vAMSYS airline. However, all Greyhound pilots may fly our own first class carrier Legend Airways using the CRJ-1000.

SECTION V:

Terms & Conditions/ Legal Stipulations

Legal

All areas and materials of Greyhound Virtual Airlines including, but not limited to, Flight Operations Handbook, vAMSYS applications, repainted branded liveries, and logos are intended for use of members only and may not be redistributed, sold, or used/misused. Any member may not pirate or slander the company name for propaganda or profit.

Every member shall, at no time:

* Use logos or company material for copy or trademark.
* Abuse or threat another member or a member of the sim community.
* Use profanity or obscenity.
* SPAM, SCAM, or use unauthorized email, text, or slander.

Social Media

Greyhound uses various social media platforms for communication purposes and may not be used for other means. Greyhound Virtual Airways is strictly for use as a gaming hobby and is not indicative or created for profit.

Contact

If something regarding the operation is not covered in this manual, please notify your Crew Base Manager via the proper channels. If there are any typographical errors within this document, please notify your Crew Base Manager via the approved channels. If other concerns need to be expressed, please notify your Crew Base Manager via the approved channels and we will do our best to fulfill your request. greyhoundairways@gmail.com

Welcome Aboard!